

Dubuque County Resources

Apply for FIP, SNAP (food stamps) , Medicaid or Child Care Assistance

<https://hhs.iowa.gov/how-to-apply>

SNAP: (855) 944-FOOD (3663)

Medicaid (855) 889-7985

After School Programs

After School Tutoring	(563) 583-1729
Boys and Girls Club	(563) 582-4122
Childhood Lead Paint & Healthy Homes Program	(563) 690-5791
Dream Center	(563) 845-7591
Dubuque Community YMCA/YWCA	(563) 556-3371
Little Leaps Academy (formerly Prodigy)	(563) 588-2800
Multi-Cultural Center	(563) 582-3681
St. Mark Youth Enrichment	ext. 108 (563) 582-6211
Salvation Army	(563) 556-1573

Aging

City of Dubuque - Aging in Place Grant Program	(563) 589-1724
Northeast Iowa Area Agency for Aging (NEI3A)	(563) 588-3970
Lifelong Links - Aging and Disability Resource Center	
Older Adults Home Modification Grant	(563) 589-1724

Child Care

Child Care Resource and Referral	(563) 557-1628
request child care registration packets	(866) 296-5331
Parent Referral	(855) 244-5301
request personalized list of child care providers	
Child Care Resource & Referral website: www.iowaccrr.org	

Department of Health and Human Services

Iowa Child Care Complaint Hotline	(844) 786-1296
Request Child Care Assistance Application	(866) 448-4605

Preschool (birth to 5 years old)

Head Start <i>Hawkeye Area Community Action Program</i>	(563) 556-5130
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Children's Health & Advocacy

Lead Poisoning Prevention

City of Dubuque Lead & Healthy Homes Program	(563) 589-1724
ECIA's Lead & Healthy Homes Program	(563) 690-5791

Clothing and Household Items

Almost Home	(563) 583-6572
As They Grow	(563) 845-7999
Birtright	(563) 556-1991
Coats for Kids	(563) 556-5130
Community Clothes Closet	(563) 588-1415
Discovery Shop	(563) 582-9800
Earth Angels	(563) 552-1835
Goodwill Resale Store	(563) 557-3158
Mission Thrift Store	(563) 583-3443
Open Closet	(563) 584-2226
Resources Unite	(563) 231-6280

St. Vincent De Paul (563) 584-2225
**Court Appointed Special Advocate (CASA)
& Foster Care Review Board** (563) 599-0660

Disability Services

ARC (563) 556-7562
ARK Advocates (563) 557-2488
Brain Injury Alliance of Iowa (855) 444-6443
CAPABLE Volunteers (563) 522-1771
DHS Case Management (563) 557-2488
Goodwill (563) 557-3158
Hillcrest PATH (563) 588-0605
Hills and Dales (563) 556-7878
Imagine the Possibilities (563) 652-5252
Integrated Health Home (Hillcrest) (563) 557-4422
Lutheran Services in Iowa (563) 582-0044
Pediatric Integrated Health Home (CHSC) (563) 583-5545
Vocational Rehab (563) 588-4697

Disability

Brain Injury Alliance of Iowa (855) 444-6443

Diversity and Equity

Catholic Charities Immigration Legal Services (319) 364-7121
City of Dubuque Dept. of Equity & Human Rights (563) 589-4190
Community Foundation of Greater Dubuque (563) 588-2700
Dubuque Restorative Strategies (563) 543-8997
Inclusive Dubuque (563) 588-2700
LULAC Dubuque (515) 758-5327
Monsoon Asians & Pacific Islanders in Solidarity (563) 556-1677
Multicultural Family Center (563) 582-3681
NAACP (563) 594-0652
Pacific Islander Health Project (563) 690-0301
 Crescent Comm. Health Center (563) 690-0311
Presentation Lantern Center (563) 557-7134
Resources Unite (563) 231-6280
4 the People (563) 542-9287

Driver's License

Iowa DOT - Dubuque County (563) 583-9844
 **closed on Sundays & Mondays

Education

Carnegie-Stout Public Library (563) 589-4225
Dubuque Community School District (563) 552-3000
Dubuque Catholic Schools (563) 582-5456
Hawkeye Area Comm. Action Program - Head Start (563) 556-5130
Iowa State University Extension and Outreach (563) 583-6496
Tri-State Christian School (815) 777-3800
Western Dubuque School District (563) 744-3885

Emergency / Crisis Needs

Amani Community Services for DV and Sexual Assault (319) 504-1283

American Red Cross	(563) 583-6451
Child Abuse and Dependent Adult Abuse Reporting	(800) 362-2178
Crisis Hotline	988
Crisis Intervention Service (Victim Advocacy)	(563) 581-1418
Dubuque County Sheriff	(563) 583-1711
Dubuque Police Department	(563) 589-4410
EMERGENCY	911
Friends of the Family Crisis Line	(800) 410-7233
Domestic Violence, Sexual Assault, Human Trafficking <i>sheltering and housing for victims, services to survivors</i>	
Hawkeye Area Community Action Program	(563) 556-5130
Hillcrest Crisis Line	(855) 800-1239
Information Help Line (United Way)	211
<i>Helps with all resources, including homelessness</i> http://www.211iowa.org <i>Information and Referral</i>	(866) 469-2211
Mental Health/Disability Services of the East Central Region	(563) 557-8331
Riverview Center for Sexual Assault Services	(563) 581-2819
Resources Unite	(563) 557-0310
Waypoint Domestic Violence Crisis Line	(563) 231-6280
24-hour Crisis & Support Line	(800) 208-0388
Dubuque Community YWCA/YWCA	(563) 556-1100
Victim Services Shelter	(800) 332-5899
Your Life Iowa (YourLifelowa.org)	Call (855) 581-8111 Text (855) 895-8398
Employment Services	
Goodwill Employment Agency	(563) 557-3158
Hills & Dales - Supported Employment Program	(563) 556-7878
IowaWORKS (virtual services available)	(563) 556-5800
Proteus	
<i>job placement and education for agricultural workers</i>	(800) 372-6031
Resources Unite	(563) 231-6280
Vocational Rehab	(563) 588-4697
Financial Literacy	
Iowa State University Extension and Outreach	(319) 465-3224
Consumer Credit Counseling	(563) 582-3885
Food Assistance (please call ahead for information)	
Department of Health Human Services	(563) 557-8251
Dubuque Area Labor Harvest	(563) 583-3933
Dubuque Veteran's Affairs	(563) 589-7840
Dubuque Food Pantry	(563) 583-4440
Hope House Catholic Worker	(563) 582-9079
Multicultural Family Center Food Pantry	(563) 582-3681
New Life Food Pantry	(563) 556-5090
Resources Unite Emergency Food Pantry	(563) 231-6280
Salvation Army	(563) 556-1573
SNAP (formerly food stamps)	(855) 944-3663

St. Stephen's Food Bank	(563) 557-7474
St. Vincent De Paul Voucher Center & Food Pantry	(563) 584-2226
Women, Infants, & Children (WIC)	(563) 556-6200

Foster Care / Adoption

Four Oaks Family Connections	(844) 380-2533
Hillcrest Adoption	(563) 207-5396

Free Meals - *please call ahead for details*

Boys and Girls Club	ext.25 (563) 585-0599
Dubuque Area Labor Harvest Meal	(563) 583-3933
CAFE Meals	(563) 582-3648
Hope House	(563) 582-9079
St. John's Episcopal Church	(563) 556-0252
St. Luke Methodist Church	(563) 582-4543
St. Patrick Church - Foley Hall	(563) 583-9749

Healthcare

Counseling/Mental Health/Brain Health Services

Amanda Reynolds Counseling	(563) 275-6605
Arena Counseling	(563) 223-8036
Asbury Counseling and Evaluation	(563) 588-3500
Batterer's Education Program (BEP)	(563) 557-5199
Body & Soul	(563) 556-9642
Building Blocks Counseling	(630) 220-3527
Casey Theis Counseling	(563) 275-6753
Catholic Charities	(563) 588-0558
Clair Hunt Counseling	(563) 275-6445
Clarity Clinic	(563) 556-5250
Crescent Community Health Center	(563) 690-2850
<i>*must be a medical patient</i>	
Crossroads Counseling Center	(563) 556-0699
Child Health Specialty Clinics (CHSC)	
<i>Care coordination through Integrated Health Home and Community Circle of Care Programs</i>	(563) 583-5545
<i>Assessment and Diagnosis through Clinical Services</i>	(563) 556-3700
Department of Veterans Affairs-Dubuque Outpatient	(563) 588-5520
Eagle View Behavioral Health Hospital - Bettendorf	(833) 398-2453
children/adolescent inpatient/outpatient; 24-hr assessment and referral	
Families First Counseling Services	(319) 433-0395
Filitti Counseling Services	(563) 223-8566
Four Oaks	(563) 557-3100
Harbor Wellness	(563) 587-9406
Hillcrest Asbury Outpatient Mental Health Center	(563) 583-7357
Hillcrest Dubuque Outpatient Mental Health Center	(563) 582-0145
Integrated Health Home (Hillcrest)	(563) 557-4422
Greg Weber Counseling	(563) 259-6125
JDR Counseling	(563) 519-8288
Jen Gladon Counseling	(563) 293-1247

Judith Rowell	(563) 556-1643
Joel Riecks	(563) 519-8288
John Meyer Counseling	(563) 284-2125
Journey Counseling	(563) 213-5050
Julie Homb Counseling Center	(563) 580-1990
Life Connections	(563) 265-8694
Lutheran Services in Iowa	(888) 457-4692
Makovec Counseling, LLC	(563) 663-0091
MercyOne Inpatient Mental Health Crisis Line	(563) 589-9299
MercyOne Turning Point	(563) 589-8290
Medical Associates Psychiatry and Psychology	(563) 584-3500
Medical Associates Child Psychology	(563) 584-3441
Mental Health America of Dubuque County Education & Advocacy	(563) 580-7718
NAMI of Dubuque	(563) 557-6264
National Alliance for the Mentally Ill	(563) 564-2933
Oak Tree Counseling Center	(563) 556-3733
Rainbow of Hope	(563) 583-3403
Restoring Wellness	(563) 663-9116
Riverview Center for Sexual Assault	(888) 557-0310
Sacred Space Counseling	(563) 258-2657
Statera Integrated Health and Wellness Solutions	(563) 207-8932
Substance Abuse Services Center	(563) 582-3784
UnityPoint Finley Intensive Outpatient Program	(563) 589-2309
UnityPoint Finley Behavioral Health Inpatient Geriatric Unit	(563) 589-2566
UnityPoint Behavioral Health Outpatient Clinic	(563) 588-0011
Wide River Counseling	(563) 213-5449
3 Willows Wellness Center	(563) 556-5000

Dental

Crescent Community Health Center	(563) 690-2850
University of Iowa Dental College	(319) 335-7447
Visiting Nurse Association	(563) 556-6200

Health Insurance

Hawki	(800) 257-8563
Medicaid	(855) 889-7985
AmeriGroup	(800) 600-4441
Iowa Total Care	(833) 404-1061
Visiting Nurse Association	(563) 556-6200

*-Offers assistance with health coverage needs through Medicaid
Presumptive Eligibility and Hawki Outreach*

Crescent Community Health Center	(563) 690-2884
<i>Offers application assistance with Medicaid & Marketplace Insurance</i>	

Immunization Clinics

Visiting Nurse Association	ext. 1933 (563) 556-6200
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Medical

Clarity Clinic (Pregnancy Support)	(563) 556-5250
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CrescentCommunity Health Center	(563) 690-2850
Dubuque Rescue Mission	(563) 583-1394
Dyersville Family Practice	(563) 975-2776
Finley Hospital	(563) 582-1881
Grand River Medical (Dubuque Family)	(563) 583-9300
Grand River Medical (Dubuque Internal Medicine)	(563) 557-9111
Grand River Medical (Dubuque Pediatrics)	(563) 557-5911
Keystone AEA (Physical, Occupational & Speech Therapy)	(563) 556-3310
Medical Associates	(563) 584-3000
Mercy Hospital	(563) 589-8000
Proteus (mobile health clinics for Migrant and Seasonal Workers)	(800) 372-6031
Tri-State Family Practice	(563) 557-5900
Tri-State Independent Physicians	(563) 582-7055
Unified Therapy Services	(563) 583-4003
(Adult & Pediatric Physical, Occupational & Speech Therapy)	
Visiting Nurse Association	(563) 556-6200
Women, Infants, & Children (WIC)	(563) 556-6200

Substance Use

Al-Anon	(563) 323-1521
Alateen	(563) 557-9196
Alcoholics Anonymous	(563) 556-7921
Area Substance Abuse Council	(563) 582-3784
Dubuque Fellowship Club	(563) 588-1630
The Source	(563) 583-5440
Turning Point Treatment Center	(563) 589-8290

Housing Rehabilitation

ECIA Lead and Healthy Homes Program	(563) 690-5791
Healthy Homes Grant Program and Aging in Place (city of Dubuque)	(563) 587-1724
Healthy Homes Grant Program (Dubuque County) healthyhomes@ecia.org	(563) 690-5791
Older Adult Home Modification Grant (62+) seniorhelp@ecia.org	(563) 690-5791

Housing Services (Emergency & Long Term)

Emergency

Almost Home - Guest House	(563) 583-6572
Continuum of Care- Special Needs Assistance Program	(563) 258-9187
Domestic Violence Shelter	(563) 588-0048
Dubuque Rescue Mission	(563) 583-1394
Heartland Boarding House	(563) 583-0635
Homeless Assistance Program	(563) 258-9187
Hope House	(563) 582-9079
Iowa Concern	(800) 447-1985
St. John's Shelter	(563) 556-0252
Teresa Shelter (women/children)	(563) 690-0086
Dubuque Community YWCA/YWCA	(563) 556-1100
Victim Services Shelter	(800) 332-5899

Long Term

Catholic Charities Affordable Housing	(866) 469-2211
City Housing	(563) 589-4230
ECIA County Housing	(563) 556-4166
ECIA - Lead, Older Adults & Healthy Homes Programs	(563) 690-5776
Habitat for Humanity	(563) 556-2195
Hillcrest Apartments	(563) 556-3900
Hillcrest Family Services: PATH	(563) 588-0605
Kennedy Manor	(563) 556-5125
Manasseh House (men only)	(563) 557-4450
Maria house (women/children)	(563) 582-6286
Mary's Inn Maternity Home	(563) 552-6288
Mercy Housing	(563) 583-9653
Penn Place	(563) 556-5858
Phoenix Housing	(563) 258-9187
Sheridan Village	(563) 557-7706
Salvia House (women only)	(563) 557-4450
Support Services for Veteran Families (SSVF)	(319) 249-9111

HSED (formerly GED) Program

Northeast Iowa Community College (NICC)	(563) 556-5110
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Infant and Pregnancy Loss

Angel Wings Support Group	(563) 590-3681
Clarity Clinic	(563) 556-5250
Pregnancy loss and abortion recovery	
Compassionate Friends Support Group	(563) 590-2292
SHARE Support Group and Resource Library	(563) 589-9599
Sing Me to Heaven Foundation	(319) 214-0768
Star Legacy Foundation - Iowa Chapter	(952) 715-7731
support group: http://starlegacyfoundation.org/support-groups/	ext. 722
Threshold Singers	(515) 451-2291

Iowa Aftercare Services

Four Oaks	(563) 557-3100
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Lead Poisoning Prevention

City of Dubuque Lead & Healthy Homes Grant Program	(563) 589-1724
ECIA - Dubuque County - Lead Paint Program	(563) 690-5791

Legal Assistance

Child Support Recovery Unit	(563) 557-7113
Iowa Legal Aid	(563) 588-4653
Legal Hotline for Older Iowans	(800) 992-8161
State of Iowa, Office of Ombudsman	(515) 725-3308
Youth Law Hotline	(800) 728-1172

Mentoring

Mentor Dubuque	(563) 845-0768
Parent Partners	(573) 248-4760
St. Mark Youth Enrichment	ext. 108 (563) 582-6211

Parenting

Clarity Clinic	(563) 556-5250
Dubuque County Parents As Teachers	(563) 557-3100
Tree of Life Education Center	(563) 239-9090
VNA in-home Parent Education Program <i>pre-natal through 17 years</i>	(563) 556-6200

Post Secondary / Adult Education

Clarke University	(563) 588-6300
Divine Word Seminary	(563) 876-3353
Emmaus Bible College	(563) 588-8000
Loras College	(563) 588-7100
Iowa State University Extension and Outreach	(563) 583-6496
Northeast Iowa Community College (NICC)	(563) 556-5110
University of Dubuque	(563) 589-3000
Wartburg Theological Seminary	(563) 589-0200

Poverty

City of Dubuque's Family Self-Sufficiency Program	(563) 589-4230
Gaining Opportunities	(563) 589-4230
Hawkeye Area Community Action Program	(563) 556-5130
Resources Unite	(563) 231-6280

Senior Adult Home Modification

ECIA Older Adults Home Modification Grant Program	(563) 690-5791
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Transportation

AAA Taxi Service	(563) 556-6666
A1 Taxi Cab	(563) 582-1818
EZ Taxi Cab	(563) 582-3999
JULE Transit	(563) 589-4196
RTA	(800) 839-5005
Starlight Taxi	(563) 580-8005
TMS (Medicaid non-emergency medical appointments only)	(866) 575-7662
Medicaid Insurance Recipients call your MCO	
AmeriGroup	(800) 321-4441
Iowa Total Care	(833) 404-1061

Veterans Services

Dubuque Veterans Affairs	(563) 589-7840
IowaWORKS (virtual services available)	(563) 556-5800
Support Services for Veteran Families (SSVF)	(319) 249-9111
Veteran's Freedom Center	(563) 845-0034

Volunteer Opportunities

Gaining Opportunities	(563) 589-4230
Resources Unite	(563) 231-6280
United Way	(563) 588-1415